



We're Upgrading Your **Business Digital Banking Experience**

A new experience is coming March 11, 2026.

Our new and improved system will combine Personal and Business Online Banking into one easy-to-access platform and will feature all of the essential tools you use today with friendlier navigation, increased security, a new mobile banking app, and more!

System Downtime

Monday, March 9, 2026 / 5:00 A.M. CST

Business Bill Pay will be disabled and final bill payments made via current system.

Please verify that you have no scheduled/recurring ACH payments. You may resume payment scheduling in our new system as of our live date.

Monday, March 9, 2026 / 8:00 P.M. CST

Business Online and Business Mobile Banking will be disabled.

Wednesday, March 11, 2026 / 9:00 A.M. CST

The new system will go live.

Important - Username and Password Required

You will be **required** to log in with your **username and password** for the first time on the new system. This applies to both Business Online and Mobile Banking.

Mobile Banking Users: If you currently use biometrics to log in, you will need to reestablish this feature within the new app. **Your username and password are required for first-time login.**

Please be sure you know your login credentials before **March 9, 2026**.

- If you are unsure of your password, you can easily reset it by selecting “Forgot Password” from the Business Online or Mobile Banking login screen.

General Account Information

Most of your account details will be available and ready to use within the new system including transaction history, bill pay payee information, scheduled bill payments, recurring and scheduled internal transfers, ACH templates, as well as your settings for eStatements, Merchant Deposits, and Wire Transfers.

Internal Transfer Templates

Internal Transfer templates **will not transfer** to the new system. Please download these templates before **March 9, 2026** as they will need to be reestablished in the new system.